May 8, 2014

Contact: Joy Tsubooka, Public Information Officer

4:00 p.m.

983-5254, (850) 393-8304 Cell
joyt@santarosa.fl.gov

Flooding Update #12

Sand & Sandbags
In preparation for possible additional rain Friday, Saturday and Sunday, Santa Rosa County is making sand and 25 sandbags per vehicle available to the public at no cost at several locations. Residents should bring shovels and be prepared to fill and load bags. County and fire department staff ARE NOT available to make home deliveries. If fire department staff are on calls, they will not be available to hand out sand bags. Sand and sandbags are also available at local home improvement stores for purchase.

- Sand only is available at the following locations while supplies last:  
  - Tiger Point Park, 1370 Tiger Park Lane, Gulf Breeze
  - The intersection of Citrus Drive and Leisure Street in Holley By The Sea
  - The intersection of Pine Forest Road and Carroll Road

- Empty Sandbags (25-bag limit per vehicle) while supplies last:  
  - Midway Fire District Station, 1322 College Pkwy. from 7 a.m. to 7 p.m.
  - Santa Rosa Public Works, 6075 Old Bagdad Highway from 8 a.m. to 4 p.m.

- Sand & Sandbags (25-bag limit per vehicle) while supplies last:  
  - Holley-Navarre Fire District, 8618 East Esplanade St. from 8 a.m. to 6 p.m.
  - Pace Fire Rescue District, 4773 Pace Patriot Blvd. from 8 a.m. to 6 p.m.

Damage Estimates
- According to the Santa Rosa County Property Appraiser, damage to homes and businesses are estimated at $9.87 million.
Debris

Crews from the Santa Rosa Public Works department will begin picking up sorted debris placed curbside beginning Friday, May 9. Residents who do not live in the cities of Gulf Breeze or Milton can call (850) 626-0191 to schedule a pickup.

- Flood debris must be placed on the curb by Sunday, May 18.
- Residents should avoid placing debris near power poles, fire hydrants, water meters, mail boxes or other utilities. Crews are not allowed on private property so all debris must be in the right-of-way area, typically the area from a power pole to the curb.
- Debris must be sorted and placed curbside in the following categories: o Construction & demolition debris – furniture, carpet, tile, steel, glass, brick, concrete, asphalt roofing material, pipe, gypsum wallboard, lumber or anything used in the construction, renovation, and demolition of a structure.

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- White goods – washers, dryers, refrigerators, ranges, microwaves, water heaters, freezers, small AC units
- Electronics – T.V.s, computers, monitors, fax machines, stereos, speakers, etc.
- No engine or cooking oil, gasoline, paint, antifreeze, oil filters, solvents, pesticides, fertilizers, batteries, helium tanks, propane bottles, pool cleaners or other household hazardous waste will be collected. These items can be disposed of at no charge year round, Monday through Saturday from 7 a.m. to 5 p.m., at the Household Hazardous Waste Center located at the entrance of the Central Landfill, 6337 Da Lisa Road in Milton.

Federal Assistance

- As of 8 a.m. May 8, 557 Santa Rosa County residents applied for federal assistance.
- Affected individuals and business owners in designated areas can begin the disaster application process by registering online at www.DisasterAssistance.gov or by calling 1-800-621-FEMA (3362) or by using a web enabled mobile device at m.fema.gov. Disaster assistance applicants who have a speech disability or hearing loss and use TTY should call 1-800-462-7585 directly and those who use 711 or Video Relay Service (VRS) should call 1-800-621-3362. These toll-free telephone numbers will operate from 7 a.m. to 9 p.m. (local time) seven days a week until further notice. Applicants registering for aid should be prepared to provide basic information about themselves (name, permanent address, phone number), insurance coverage and any other information to help substantiate losses.

Other Assistance

- Residents who have unmet needs such as housing, food, clothing or other essential services, are asked to contact the Citizen Information Center at (850) 983-INFO (4636).
- Residents who need volunteer assistance with their home repairs and cleanup: o Residents south of the Yellow River please call (850) 490-7399 or visit the Volunteer Reception Center located at the Gulf Breeze United Methodist Church, Fairpoint Campus, 75 Fairpoint Drive in Gulf Breeze from 8 a.m. to 5 p.m.
  o Residents north of the Yellow River please contact the United Way of Santa Rosa County at (850) 623-4507
Volunteers

- Volunteers, both individual and groups, are urgently needed to help with flooding relief duties.
- Individuals or groups wishing to volunteer:
  - For projects south of the Yellow River please call (850) 490-7406 or visit the Volunteer Reception Center located at the Gulf Breeze United Methodist Church, Fairpoint Campus, 75 Fairpoint Drive in Gulf Breeze to register between 8 a.m. and 5 p.m.
  - For projects north of the Yellow River please contact the United Way of Santa Rosa County at (850) 623-4507 or online at www.unitedwaysrc.org.

- It is vital that all volunteers groups working in the area work through the Volunteer Reception Center or United Way. While well-meaning, volunteers not managed and handled efficiently and correctly can do more harm than good. Too many workers, vehicles, and convergent volunteers at the scene of a disaster can create congestion and interfere with response activities, and the need to manage converging resources puts additional strain on emergency response systems. Flood damage can pose unique potential dangers to volunteers who are not specially trained by experienced disaster relief organizations, so it is vital that the volunteers' skills are matched to the volunteer task. It also helps avoid duplication of services and ensures that all impacted areas are prioritized and specific needs addressed.

Donations

- The United Way of Santa Rosa County is the coordinating point for donations in Santa Rosa County.
- **ALL** individuals or groups who would like to make donations should call (850) 623-4507.

County Actions

- The Citizen Information Line is open from 7 a.m. to 5 p.m. through Friday, May 9. Citizens may call (850) 983-INFO (4636) with questions.
- Updated building permit information is available at http://santarosa.fl.gov/emi/
- The Santa Rosa County Mosquito Department resumed a full fogging schedule on **Monday, May 5**. The spray schedule is available online at http://santarosa.fl.gov/mosquito/index.cfm.
- The Gulf Breeze Library is closed until further notice. The parking lot is being used as a staging area for debris by the City of Gulf Breeze.

Safety Information

- Flooded waters can contain dangerous materials including debris, chemicals, pesticides and biological waste from septic tank flooding. All residents are encouraged to stay out of standing flood waters due to health and safety risks. Persons coming in contact with standing flood waters are urged to shower immediately and/or wash hands, feet, or other contact areas with anti-bacterial soap or gel often.
- When cleaning your home, be sure to wear protective equipment such as gloves and boots to avoid direct contact with contaminated water and throw away all food that was touched by flood water including canned food. It can be difficult to throw away items in a home, particularly those with sentimental value. However, saving items that have been soaked by floodwater may be unhealthy. In general, materials that cannot be thoroughly cleaned and dried within 24 to 48 hours should be discarded.
- More safety tips from the Santa Rosa County Department of Health and other flooding related information is available online http://santarosa.fl.gov/emi.
Permits & Contractors

- Residents who are making repairs or replacing items may need a building permit for work including but not limited to the foundation, drywall, roofing, electrical, water or gas, or air conditioner/heating. Protect yourself.
- When hiring a contractor be sure to:
  - Obtain more than one bid for the work you want performed.
  - Check our website to ensure they are licensed in Santa Rosa County at http://data1.santarosa.fl.gov/gopermittslive/
  - Check the business out with the Better Business Bureau www.bbb.org/northwestern-florida
- Please call Santa Rosa County Development services with questions about contractor or permit requirements, between 7:00 a.m. and 4:30 p.m. Monday through Friday at (850) 981-7000.

Roads & Bridges

- Do not remove road barricades on closed roads or bridges. Even after the water has receded, public works crews must complete safety inspections.
- Dangerous road conditions can be reported to the Santa Rosa County Road and Bridge Department at (850) 626-0191.
- A list of closed roads is available online at http://santarosa.fl.gov/roads/closures.cfm